

Lexus Connected Services Agreement

This section must be completed if vehicle is equipped with Lexus Connected Services. An SOS button in the headliner area of the vehicle indicates this feature is present.

Connected Services Agreement and Privacy Notice (Select model year 2020 and newer vehicles)

The purchase or lease of your Lexus vehicle may include a number of connected vehicle services (the “Services”). Depending on the model and year, your vehicle may include the following Services:

- **Safety Connect** (including Automatic Collision Notification, Emergency and Enhanced Roadside Assistance, Stolen Vehicle Locator, Locating Missing Persons)
- **Service Connect**
- **Remote Connect**
- **Navigation Services** (Destination Assist or Drive Connect)

Trial Period and Subscription

Select Services may also be provided on a complimentary trial basis from the date of sale. Complimentary trial periods differ depending on your vehicle model and on the Service. At the end of the complimentary trial period, if you wish to continue to use the Services, you must sign up for a paid subscription by providing your credit card information.

Note that available trial periods begin at date of sale and will expire at the end of the trial period regardless of when or whether you enroll in the Services. Services and trials depend on availability of a compatible wireless network provided by 3rd party network service providers.

Speak with your Dealer if you need confirmation about the complimentary Services provided with your vehicle or visit our website at <https://www.Lexus.ca/connected>.

Data Transmission and Privacy Mode

If your vehicle was produced *before* September 22, 2023, select Services are enabled at the time of delivery and your vehicle may wirelessly transmit location, driving and vehicle health data to deliver those enabled Services. If your vehicle was produced *on or after* September 22, 2023, it will be delivered in Privacy Mode, and Services can only be activated by downloading the Lexus App and completing the registration process.

A vehicle in “Privacy Mode” can only transmit wireless location data if the SOS button is pressed or during a vehicle collision. The vehicle will stop being in Privacy Mode upon activation or deactivation of Services.

Agreement

Services are subject to this Connected Services Agreement which incorporates Lexus’ Connected Services Privacy Notice, Terms of Use, and Vehicle End User License Agreement, and together comprise your Agreement (the “**Agreement**”). Please read the Agreement to inform yourself as to the type of data generated by use of the Services, and how Lexus collects, uses, shares and stores the data, which includes your personal information. The Agreement can be accessed through the Lexus App or at www.lexus.ca/connectedservices-privacy.

By selecting **YES** below, you acknowledge that you have read and accept the Agreement and consent to the collection, use, disclosure, and storage of your personal information and vehicle data as described in Lexus Connected Services Privacy Notice. You understand that failure to enroll will not disable data transmission and your vehicle may continue to wirelessly transmit location data and, if your vehicle was produced prior to September 22, 2023, driving and vehicle health data.

By selecting **NO** below, you acknowledge that you do not want the Services (this includes Automatic Collision Notification and the ability of emergency services to locate your vehicle in case of an emergency) and you understand that if your vehicle was produced prior to September 22, 2023, you will have to take action to disable the Services and failure to cancel your Services within 15 days of receipt of the Agreement will be deemed Acceptance of the Agreement.

Yes, I will enroll in Services through the Lexus App.

No, I will disable the Services through the Lexus App or by pushing the SOS button.

Customer

Name:

Signature:

Date:

Lexus Connected Services Agreement

This section must be completed if vehicle is equipped with Lexus Enform services. An SOS button in the headliner area of the vehicle indicates this feature is present.

Applicable Vehicles and Services	
<ul style="list-style-type: none"> 2019 ES* 2019 Esh* 2018 – 2020 LC* 2018 – 2020 LCh* 	<ul style="list-style-type: none"> 2018 – 2020 LS* 2018 – 2020 LSh* 2018 – 2020 NX (up to October 2019 production) 2018 – 2020 NXh (up to October 2019 production)
<ul style="list-style-type: none"> 2018 – 2019 RC* 2018 – 2020 RC F* 2019 UX 2019 UXh 	
<p>These vehicles may include the following Services:</p> <ul style="list-style-type: none"> Safety Connect (including: Automatic Collision Notification, Emergency and Enhanced Roadside Assistance, Stolen Vehicle Locator, Locating Missing Persons). Provided on a complimentary trial basis for 4 years from the date of sale. Destination Assist. If included, Destination Assist will be provided on a complimentary trial basis for 12 months from the date of sale. <p><i>Speak with your Dealer if you need confirmation about the complimentary Services provided with your vehicle.</i></p>	
Connected Services Privacy Notice	
<p>The purchase or lease of your Lexus vehicle may include a number of connected vehicle services (the “Services”). Services will differ depending upon the vehicle category and the model of vehicle you select. Select Services are enabled at the time of delivery and your vehicle may wirelessly transmit location, driving and vehicle health data to deliver those enabled Services.</p> <p>Select Services may also be provided on a complimentary trial basis. At the end of the complimentary trial period, if you wish to continue to use the Services, you must sign up for a paid subscription by providing your credit card information.</p> <p>Note that available trial periods begin at date of sale and will expire at the end of the trial period regardless of when or whether you enroll in the Services. Services and trials depend on availability of a compatible wireless network provided by 3rd party network service providers.</p> <p>*IMPORTANT NOTE: <i>Wireless network carriers have announced the retirement of 3G technology starting with Manitoba at the end of 2025 with the rest of Canada expected to follow by early 2027. For those vehicles marked with an asterisk (*) above, Services will no longer be available following 3G network sunset.</i></p> <p>Services are subject to this Connected Services Agreement which incorporates Lexus’ Connected Services Privacy Notice, Terms of Use, and Vehicle End User License Agreement, and together comprise your Agreement (the “Agreement”). Please read the Agreement to inform yourself as to the type of data generated by use of the Services, and how Lexus collects, uses, shares and stores the data, which includes your personal information. The Agreement can be accessed at www.lexus.ca/connectedservices-privacy.</p> <p>Failure to cancel your Services within 15 days of receipt of the Agreement will be deemed acceptance of the Agreement and the associated complimentary trial periods referenced above.</p>	
Connected Vehicle Services Consent - Please select one of the options below.	
<input type="checkbox"/>	<p>Yes, I will enroll in Services by pushing the SOS button.</p> <p>I have read and accept the Agreement and consent to the collection, use, disclosure, and storage of my personal information and vehicle data as described in Lexus Connected Services Privacy Notice and will enroll using one of the method(s) mentioned above. I understand that failure to enroll will not disable data transmission and my vehicle may continue to wirelessly transmit location, driving and vehicle health data.</p>
<input type="checkbox"/>	<p>No, I will disable the Services by pushing the SOS button.</p> <p>I do not want Services to be enabled in my vehicle. This includes Automatic Collision Notification and the ability of emergency services to locate my vehicle in case of an emergency. I understand that checking this box does not disable the Services nor stop the transmission of data by my vehicle. To disable the Services, I must press the in-vehicle SOS button and talk to an agent explaining that I would like to ‘waive’ Services.</p>
Customer	
Name:	
Signature:	Date: